

Nationwide Exhibit "B"  
for Nationwide summary motion

Collection Activity  
STANDARD ABBREVIATIONS

AI = ADDITIONAL INFORMATION  
AT = ATTORNEY  
BIF = BALANCE IN FULL  
BK = BANKRUPTCY  
BN = BANK  
BP = BANKRUPTCY PENDING  
BU = BUREAU  
BZ = BUSY  
CA = COLLECTOR ASSIGNMENT  
CB = CALL BACK  
CD = CITY DIRECTORY  
CE = CARDMEMBER EMPLOYMENT  
CH = CARDHOLDER  
CK = CHECK  
CL = CLERICAL LETTER SERIES  
CM = CARDMEMBER  
CR = CANCEL & RETURN  
CS = CO-SIGNER  
CV = CONVERTED  
DA = DIRECTORY ASSISTANCE  
DB = DEBTOR  
DC = DISCONNECT  
DD = DEBTOR DECEASED  
DE = DEBTOR EMPLOYMENT  
DLR = DAILER  
DS = DISPUTE  
DT = DATE  
DU = DUPE  
DV = DEPARTMENT OF MOTOR VEHICLE  
EC = ENTER FOR COLLECTION  
EQ = EQUIFAX FULL CREDIT BUREAU REPORT  
FF = FREE FORM  
FI = EQUIFAX FINDER CREDIT REPORT  
FX = FAX  
GMID = IDENTIFIED DEBTOR/GAVE MINI-MIRANDA  
HD = HOLD DATE ENTERED  
HDK = HELP DESK  
HO = HOME  
HU = HUNG UP  
IF = IN FILE  
IG = IS GOOD

Transcript of Telephone Contacts or Attempted Contacts – Charles Owens  
Account ID 00257133413

9/13/00	Phoned home number, no answer.
9/21/00	Phoned home number, reached someone other than Charles Owens, left message.
9/25/00	Phoned home number, busy signal.
9/28/00	Phoned home number, no answer.
10/09/00	Phoned home number, busy signal.
10/20/00	Phoned home number, reached someone other than Charles Owens, left message.
10/23/00	Phoned home number, reached "ms." (female, possibly spouse), who verified that Charles Owens is not in, she stated that he came in and left right back out, would not take message.
10/30/00	Phoned home number, reached someone other than Charles Owens, left message.
11/08/00	Phoned home number, reached someone other than Charles Owens, left message.

S# = SUPPLEMENTAL CARD MEMBER (SUPP)  
SD = SEND  
SE = SPOUSE EMPLOYMENT  
SF = SETTLED  
SL = SEND LETTER  
SP = SPOUSE  
SR = SHORT RATE  
SS = SECRETARY STATE/CORPORATION COMMISSION  
ST = SKIPTRACING SOURCE  
TA = COUNTY TAX ASSESSOR  
TK = TELE-KEY  
TO = TALK OFF  
TT = TALKED TO  
TU = TRANS UNION CREDIT BUREAU REPORT  
TW = TRW CREDIT BUREAU REPORT  
UD = UPDATE  
VE = VERIFIED EMPLOYMENT  
VM = VOICE MAIL  
VR = VOTERS REGISTRATION  
WN = WRONG NUMBER  
XL = RETURNED MAIL X-LETTER  
XP = EXTRA PHONE  
XX = CRISS-CROSS DIRECTORY